

# SAVANNAH / HILTON HEAD INTERNATIONAL AIRPORT EMERGENCY CONTINGENCY PLAN

Savannah / Hilton Head International Airport has prepared this Emergency Contingency Plan pursuant to §42301 of the FAA Modernization and Reform Act of 2012. Questions regarding this plan can be directed to Greg B. Kelly, A.A.E. at [info@savannahairport.com](mailto:info@savannahairport.com). Savannah / Hilton Head International Airport is filing this plan with the Department of Transportation because (1) it is a commercial airport or (2) this airport may be used by an air carrier described in USC 42301(a)(1) for diversions.

This plan describes how, following excessive tarmac delays and to the extent practicable, Savannah / Hilton Head International Airport will:

- Provide for the deplanement of passengers;
- Provide for the sharing of facilities and make gates available at the airport; and
- Provide a sterile area following excessive tarmac delays for passengers who have not yet cleared United States Customs & Border Protection (CBP).

Savannah / Hilton Head International Airport has facility constraints that limit our ability to accommodate diverted flights and strongly encourages aircraft operators to contact the airport at (912) 964-7501 for prior coordination of diverted flights, except in the case of a declared in-flight emergency. Specific facility constraints include the following: Available jet bridges are incapable of connecting to A330, B777, B747, or similarly large aircraft.

## Airport Information

Name of Airport: Savannah / Hilton Head International Airport

Name and title of person preparing the plan: Andrew C. Singhas, A.C.E., Senior Airport Operations Manager

Preparer contact number: (912) 964-0514 ext. 3357

Preparer contact e-mail: asinghas@savannahairport.com

Date of submission of plan: March 10, 2014

Airport Category: Large Hub  Medium Hub  Small Hub  Non Hub

## Contact Information

In the event of diversion or other irregular operations events, aircraft operators should contact the Airport Public Safety Communications Center at (912) 964-7501 for assistance.

## **Plan to Provide for the Deplanement of Passengers Following Excessive Tarmac Delays**

Savannah / Hilton Head International Airport does not own or operate any air stairs needed to safely deplane passengers from remotely parked air carrier aircraft and is therefore unable on its own to provide for the deplanement of passengers. Additionally, airport personnel are not trained to assist in the deplanement of passengers using equipment owned or operated by air carriers or contract service providers. We will provide a list of airlines, ground handlers, fixed base operators and others who may have the necessary equipment and personnel to safely deplane passengers as soon as is practicable after receiving requests from such airlines experiencing excessive tarmac delays at the contact number listed above. Savannah / Hilton Head International Airport owns one 32-passenger bus capable of transporting passengers from remotely-parked aircraft to the terminal building, making multiple trips as necessary.

## **Plan to Provide for the Sharing of Facilities and Make Gates Available in an Emergency**

Six (6) gates at Savannah / Hilton Head International Airport are controlled by the airport and are made available to diverted aircraft on an as-needed basis.

Nine (9) gates at Savannah / Hilton Head International Airport are under preferential use leases to air carriers, and are not fully controlled by the airport during those time periods when the tenant's usage of that gate meets the usage specified in the preferential use lease agreement. We may be able to direct a tenant airline to accommodate another air carrier aircraft at its preferentially-leased gate during those time periods when the tenant airline is neither using, nor is scheduled to use the gates. To the maximum extent practicable, we will direct our tenant air carriers to make gates and other facilities available to an air carrier seeking to deplane at a gate during those time periods the gates are neither in use, nor scheduled to be in use.

## **Plan to Provide a Sterile Area for Passengers Who Have Not Cleared United States Customs and Border Protection**

Savannah / Hilton Head International Airport has a designated area capable of accommodating limited numbers of international passengers. We will coordinate with local CBP officials to develop procedures that will allow international passengers who have not yet cleared United States Customs and Border Protection to be deplaned into this sterile area to the extent practicable.

## **Public Access to the Emergency Contingency Plan**

Savannah / Hilton Head International Airport will provide public access to its emergency contingency plan through one or more of the following means:

- Posting in a conspicuous location on the airport website (<http://www.savannahairport.com>)
- Providing notice of the availability of the plan on the airport's social media accounts.