SAVANNAH / HILTON HEAD INTERNATIONAL AIRPORT
EMERGENCY CONTINGENCY PLAN

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Savannah / Hilton Head International Airport (Airport) has prepared this Emergency Contingency Plan pursuant to §42301 of the FAA Modernization and Reform Act of 2012. Questions regarding this plan can be directed to Greg B. Kelly, A.A.E. at info@flySAV.com. The Airport is filing this plan with the Department of Transportation (DOT) because (1) it is a commercial airport or (2) this airport may be used by an air carrier described in United States Code (USC) 42301(a)(1) for diversions.

This plan describes how, following excessive tarmac delays and to the extent practicable, the Airport will:
- Provide for the deplanement of passengers;
- Provide for the sharing of facilities and make gates available at the airport; and
- Provide a sterile area following excessive tarmac delays for passengers who have not yet cleared United States Customs & Border Protection (CBP).

The Airport has facility constraints that limit our ability to accommodate diverted flights and strongly encourages aircraft operators to contact the Airport at (912) 964-7501 for prior coordination of diverted flights, except in the case of a declared in-flight emergency. Specific facility constraints include the following: available jet bridges are incapable of connecting to A330, B777, B747, or similarly large aircraft. In addition, a Federal Inspection Station (FIS) can be used to clear international passengers in the FIS facility to allow for the processing of international passengers with approval from CBP.

AIRPORT INFORMATION

Name of Airport: Savannah / Hilton Head International Airport (SAV)
Name and title of person preparing the plan: Dustin Hetzel, Airport Ops Compliance / Emergency Management
Preparer contact number: (912) 964-0514 ext. 3388
Preparer contact e-mail: DHetzel@flysav.com
Date of submission of plan: June 10, 2022
Airport Category: Small Hub

CONTACT INFORMATION

In the event of diversion or other irregular operations events, aircraft operators should contact the Airport Communications Center (ACC) at (912) 964-7501 for assistance.
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PLAN TO PROVIDE FOR THE DEPLANEMENT OF PASSENGERS FOLLOWING EXCESSIVE TARMAC DELAYS

The Airport maintains one set of narrow-body air stairs capable of deplaning passengers from remotely parked air carrier aircraft. These are provided to aircraft operator staff for use free-of-charge. Airport personnel are not trained to assist in the deplanement of passengers using equipment owned or operated by air carriers or contract service providers. The Airport will provide a list of airlines, ground handlers, fixed base operators and others who may have the necessary equipment and personnel to safely deplane passengers as soon as is practicable after receiving requests from such airlines experiencing excessive tarmac delays at the contact number listed above. The Airport owns one 32-passenger bus capable of transporting passengers from remotely parked aircraft to the terminal building or the FIS, to facilitate the deplaning and enplaning process as warranted.

PLAN TO PROVIDE FOR THE SHARING OF FACILITIES AND MAKE GATES AVAILABLE IN AN EMERGENCY

Two (2) gates at the Airport are controlled by the Airport and are made available to diverted aircraft on an as-needed basis.

Thirteen (13) gates at the Airport are under preferential use leases to air carriers and are not fully controlled by the airport during those time periods when the tenant’s usage of that gate meets the usage specified in the preferential use lease agreement. Tenant lease agreements permit us to direct a tenant airline to accommodate another air carrier aircraft at its preferentially leased gate during those time periods when the tenant airline is neither using, nor is scheduled to use the gates. To the maximum extent practicable, the Airport will direct tenant air carriers to make gates and other facilities available to an air carrier seeking to deplane at a gate during those time periods the gates are neither in use, nor scheduled to be in use.

PLAN TO PROVIDE A STERILE AREA FOR PASSENGERS WHO HAVE NOT CLEARED UNITED STATES CUSTOMS AND BORDER PROTECTION

The Airport has a designated area capable of accommodating limited numbers of international passengers. We will coordinate with local CBP officials to develop procedures that will allow international passengers who have not yet cleared CBP to be deplaned into this sterile area to the extent practicable. In addition, the Airport will coordinate the transportation of passengers to and from aircraft parked in a remote location throughout the airport to a facility to facilitate the deplaning and enplaning process as warranted.

PUBLIC ACCESS TO THE EMERGENCY CONTINGENCY PLAN

The Airport will provide public access to this emergency contingency plan through one or more of the following means:

- Posting in a conspicuous location on the airport website (http://www.savannahairport.com)